

Counseling Associates is committed to providing affordable and quality services to our community.

## SLIDING FEE DISCOUNT PROGRAM

Counseling Associates will not deny access to services to clients due to inability to pay. Our Sliding Fee Discount Program (SFDP) provides discounted/sliding fee schedule for services based on family size and income.

The SFDP is available to all individuals and families with annual income at or below 200 percent of the most current Federal Poverty Guidelines.

An application may be requested and submitted by the patient, a family member, a social-services staff, a person on their medical/health care team, or others that are aware of the patient's existing financial hardship. Patient will need to provide a signed consent for your provider or any designated person to discuss any and all matters with those requesting and submitting the application.

Information and forms can be obtained from the provider directly – contact the front desk staff at Counseling Associates offices in-person, by telephone, or mail when requested.

## FEES AND BILLING PRACTICES

Counseling Associates of New London, PLLC ("Counseling Associates") has a set fee schedule that is consistent with governmental guidelines suggested by the Health Care Financing Administration (HCFA), reimbursement schedules of most insurance companies, and with those charged by other local psychologists, mental health counselors, and psychiatric nurse practitioners. Our relationship with specific insurance companies requires certain adjustments to be made. Please contact our office to discuss fees and billing issues further.

Our fees may change depending on reimbursement schedules and local adjustments.